

## **Felicity House Climate and Code of Conduct**

Felicity House strives to have a welcoming environment for all of its participants. A place where everyone feels they belong and where they can share their personal experiences, vulnerabilities, questions and accomplishments. All Felicity House participants and staff must accept and respect one another in order to nourish our community and make everyone feel safe and comfortable.

To that end, all participants are asked to abide to the code of conduct. All participants receive and sign a full handbook once they join the Felicity House community. Our handbook outlines our policies prohibiting bullying or verbal, mental, physical or visual harassment of another participant, volunteer or staff person, violent threats and possession or use of illicit drugs, alcohol or weapons

Felicity House has house rules and a code of conduct to ensure the safety and comfort of all participants.

Our participants to commit to the following:

- To strive to be civil in all interactions
- To be patient with others
- To agree to disagree
- To ask before using things that belong to other participants
- To respect personal space and boundaries
- To refrain from acts of verbal or physical aggression
- To report to staff immediately if they or others are threatened by another participant or staff

To ensure that participants feel comfortable sharing their experiences, all participants are asked to keep confidential all personal and/or private information that is shared at Felicity House.

All rules, including those regarding confidentiality, apply to Felicity House staff. Our staff does not share any personal information about participants unless required by law, an emergency, or the participant themselves.